

# Chatsworth Booking Enquiry:

## ABOUT YOUR BOOKING:

## ABOUT YOU:

Your Reference		Group Name	
		Name	
Visit Date		Address	
<i>Expected time of arrival</i>			
<b>Timed house entry</b>		Postcode	
Group size		Email	
		Phone Number	
All visits are self-guided with timed entry into the house.			

**Guided visit – Subject to availability we can provide a guided tour. Please check with the Group Booking Office before completing the box below:**

Type of guided tour	Price per person	Preferred tour start time ( <i>Tours available to start between 10:30 - 11am or 12:30 – 2pm</i> )
<ul style="list-style-type: none"> <li>1 hour House tour</li> </ul>	£15.00	
<ul style="list-style-type: none"> <li>1 hour Garden tour</li> </ul>	£15.00	
<b>Areas of interest:</b> Family <input type="checkbox"/> Paintings <input type="checkbox"/> Sculpture <input type="checkbox"/> History <input type="checkbox"/> Textiles <input type="checkbox"/>		

Additional	Price per person	To order: please write in box below amount required
<ul style="list-style-type: none"> <li>Guidebook</li> </ul>	£7.95	
<ul style="list-style-type: none"> <li>House multimedia guide – <i>English, German &amp; Mandarin</i></li> </ul>	£3.50	

Other Information	
Number of wheelchair users?	<a href="#">Click or tap here to enter text.</a>

## PAYMENT:

<b>On arrival</b> <input type="checkbox"/>	<b>Invoice</b> (Only available for amount greater than £100) <input type="checkbox"/>
Cash, card or cheque (payable to Chatsworth House Trust)	Please provide details below for invoicing if different from above
	Contact Name
	Email
	Address

## Group T&CS (Main Season)

All prices are based on groups of 15 or more paying visitors and include a self-guided visit.

All coaches arriving on the estate must have a pre-booked visit.

### Booking a visit at Chatsworth

1. A group is classed as a party of 15 or more paying visitors arriving by coach with a pre-booked timed slot.
2. Upon receipt of your initial enquiry, arrangements will be made for your group and a confirmation email will be sent to you.
3. All groups will be given a timed entry for the house. The maximum number per timed entry is 55 people. Above this, the group will be split into different entry times.
4. Group rate is not available during standard dates (*please see below for more information regarding standard dates*)
5. **Chatsworth Country Fair (Friday 29<sup>th</sup> August to Sunday 31<sup>st</sup> August):** Please ask the Bookings Office about visits during this event.
6. This booking form does not apply to our **Christmas season**, please contact the bookings team for further details.

Group Prices		
Main Season (March-October)		
	Price per Person*	
	Standard ( <i>weekends &amp; bank holidays</i> )	Off Peak
House & Garden* Adult from 10:30	£31.50	£27.20
House & Garden Adult from 12:00	£31.50	£22.40
House & Garden Child	£10.80	£9.00
Garden Adult	£18.00	£15.30
Guided tours	£15.00	£15.00
*Group prices from 15 persons or more		
*All tickets include entry to the farmyard		

### Guided visits

1. Guided tours can be arranged as part of your visit. These must be booked 4 weeks in advance and are subject to availability.
2. A 1 hour tour costs £15.00 per person in addition to your attraction entrance price.

### Payment

1. Confirmation of final numbers and payment should be made on arrival at the Coach Hut.
2. Payment on the day can be made by cash, card or cheque. If you would prefer to pay ahead of the visit, please contact the bookings office for a payment link.
3. In the event of cancellation less than 24hrs prior to arrival you will be charged an administration fee of £50 per 15 people.

## **Terms and Conditions**

1. Once purchased, tickets cannot be exchanged, refunded or returned, and are valid on the date/time specified only.
2. Unlawful resale or attempted unlawful resale of a ticket is grounds for seizure or cancellation of that ticket without refund or other compensation.
3. Children aged 15 or under must be accompanied by an adult at all attractions and organised events; during a school visit the teacher is in loco parentis. Accompanying adults are responsible for supervising the children in their care at all times.
4. Visitors are reminded that for technical or operational reasons, some facilities may be removed or closed or entertainment cancelled and/or altered at any time. Chatsworth reserves the right to change the programme of attractions and entertainment if at any time it is deemed necessary or appropriate to do so.
5. All attractions will remain open and events will take place whatever the weather unless weather conditions pose a health and safety risk to our visitors and staff. We will make every effort to reschedule events or refund tickets should we close for reasons of health and safety.
6. In the event of a cancellation or closure, Chatsworth accepts no responsibility for travel, accommodation and any other associated costs.
7. Chatsworth is an inclusive organisation, and we value and respect the diversity of our visitors, communities and our colleagues. Any behaviour towards our colleagues or other visitors which contradicts this will not be tolerated, and visitors will be asked to leave.
8. Chatsworth reserves the right, at its absolute discretion, to refuse entry or admission or to remove from Chatsworth any visitor.
9. Chatsworth accepts no responsibility for any personal property.
10. Photography is allowed for non-commercial private use only.
11. We cannot allow large bags, rucksacks, prams or pushchairs into the house. We do offer a limited supply of alternative baby-carrying equipment. Please ask a member of staff on arrival.
12. Chatsworth reserves the right to search the bag(s) of any visitor entering Chatsworth House, Garden or Farmyard, or any other event being held on the Chatsworth Estate. Failure to comply with a request for such a search may result in entry being refused.
13. As a condition of sale, visitors to the Chatsworth Estate consent to being photographed, filmed or sound recorded for use on TV, websites, social media, DVD, webcast, promotional materials, or other public mediums, as part of the audience, or by security CCTV.